



## **VISITOR ENGAGER VOLUNTEER**

Bring the history of the railway to life by engaging with the public in the Museum and old Main Line Signal Box.

### **PURPOSE OF ROLE**

By volunteering with us you will work at the Ravenglass Railway Museum to engage the public with the museum exhibits. Visitor engagers are a vital part of the museum – by putting the visitor experience first you will ensure the museum is a welcoming space for the public, bring the museum's exhibits to life and explain aspects of the railway's history in a lively and accessible manner.

Through this role you will quickly develop an understanding of the railway's history, museum and archive collections, facilitate/lead tours or activities in the museum, and gain knowledge and experience of working with the public.

### **SKILLS AND ATTRIBUTES**

We're looking for volunteers who have;

- A passion for the Ravenglass Railway Museum
  - Excellent communication skills
  - An interest in working within the museum
  - An interest in engaging with the public and communicating the history of the railway
  - Ability to work on your own as well as part of a team
- Willingness to attend appropriate training and develop your skills

### **DRESS CODE**

Comfortable and presentable for engaging in the museum and signal box. Period (Edwardian) costume or railway uniforms can be worn if desired.

### **SUPERVISOR**

Project and Activities Manager

David Rounce, Project Manager  
Jan 2016